

The Philadelphia Parking Authority
701 Market Street, Suite 5400
Philadelphia, PA 19106

RFP No. 25-21
Voice Over IP Migration
Addendum Five

To: See Email Distribution List

From: Shannon Stewart
Manager of Contract Administration

Date: September 25, 2025

No Pages: 2

This addendum is issued on September 25, 2025, prior to the proposal due date to add, delete, modify, clarify and/or to respond to questions submitted by eligible Offerors regarding the work included in the above referenced solicitation.

REVISIONS TO ADDENDUM #4

1. **Response to Question 1:** The response to question 1 of Addendum #4 has been revised to the following:
Response: The Authority does not intend to use any existing equipment for the VoIP system. The Authority does not have a PBX system. The Authority currently has POTS/Centrex lines at all locations, including headquarters.

QUESTIONS

1. **Question:** For Emergency Notification, would you require notification of calls initiated to emergency numbers or other pending events? Would all users require Emergency Notification, or just a select few?
Response: There are currently different systems in place at each garage. The systems are not uniformed at this time, due to jurisdictional restrictions.
Olde City Garage is monitored by ADT, Independence Mall Garage, Parkade on 8th Street Garage is monitored by Oliver and Family Court is monitored by Elliott Lewis.
Independence Mall Garage, Fashion District Garage, Jefferson Garage and Gateway Garage do not have active emergency lines in the elevator control panels. There are phone numbers posted in the elevator for citizens to call in the event of an emergency that connects to the garage Manager's office or Operations.
2. **Question:** Are any of the specialized function lines for Fire Alarm and can you please provide the quantity?
Response: At this time the Authority cannot provide the exact number of fire lines. Please provide per line pricing for fire lines, if possible.
3. **Question:** Can you provide a list by site and quantity of handsets at each site?
Response: The approximate number of lines at each location can be found in Appendix D of the RFP document. The number of handsets is the same as the number of lines. This is an approximate estimate the Authority can provide without performing Milestone 1 with the selected Offeror.

4. **Question:** Please clarify how you will be handling faxing moving forward. Using physical fax machines via ATA or keeping existing POTS lines for them? Moving some (how many) or all to eFax?

Response: The Authority prefers to keep the fax machines currently in use. The Authority would like to move all devices from analog to the solution provided by the selected Offerors. Offerors must indicate in their proposal what solution they are proposing for fax machines.

5. **Question:** RFP talks about credit card machines, elevators, and more. How will your analog needs such as these items be handled moving forward, if not through ATAs?

Response: Offerors can include in their proposal the most cost-effective and efficient solution to address the specialized function lines listed in the Work Statement.

6. **Question:** Please detail how many analog devices and what types of devices will be connected to the VoIP system?

Response: Please see response to Question 39 of Addendum #4.

7. **Question:** Could you confirm if there is an alternate or separate address for Airport Main – 1 Main Toll Plaza? Our Carrier Services portal isn't returning a positive result for the listed address.

Response: The mailing address for the Airport Operations building is:

Philadelphia Parking Authority
Airport Operations Division
1 Main Toll Plaza
Philadelphia, PA 19153

END OF ADDENDUM FIVE