

PENALTY GUIDELINES*

Owner Violations			
Regulation Section	Violation	Fine Amount	
§1011.3 / §1051.3	Using Driver w/ expired PPA Driver's Cert.	\$500	
§1011.3 / §1051.3	Using Driver w/o PPA Driver Cert.	\$500	
§1011.3 / §1051.3	Using Driver w/ Susp. or Rev. PPA Driver Cert.	\$1,000	
§1011.3 / §1051.3	Operating with expired rights	\$500	
§1011.3 / §1051.3	Operating with suspended or revoked rights	\$1,000	
§1011.3 / §1051.3	Filing false documents with the Authority	\$1,000	
§1011.5 / §1051.5	Failure to remove owner/officer after felony conviction	\$1,000	
§1011.8 / §1051.7	Failure to allow facility inspection	\$500	
§1011.9 / §1051.8	Providing Unauthorized Service (Hack)	\$1,000	
§1011.9 / §1051.8	Using Driver w/ expired driver's license (BMV)	\$350	
§1011.9 / §1051.8	Using Driver w/ susp. or rev. drivers' license (BMV)	\$350	
§1011.11 / §1051.10	Failure to retain required records	\$500	
§1011.12 / §1051.11	Aiding or Abetting	Assumes fine of primary offense	
§1011.13 / §1051.12	Failure to report interruption of service	\$100	
§1011.15 / §1051.14	Failure to report death or incapacitation	\$350	
§1011.20 / §1053.22	Operating outside of rights	\$500	
§1013.1	Medallion counterfeit	\$1,000	
§1013.3	Removing Medallion without PPA approval	\$500	
§1017.5	Failure to use Certified Dispatcher	\$350	
§1017.12 / §1055.5	Vehicle operating w/expired or suspended registration	\$500	
§1017.13	Failure to remove identifiable markings when removed from service	\$1,000	
§1017.21	Using meter not approved by PPA	\$350	
§1017.21	Use of unauthorized Credit Card processing system	\$1,000	
§1017.24	Prevent/refuse customer the use of credit card	\$350	
§1017.32 / §1055.4	Inspection/emission stickers (PA DOT) missing or expired	\$350	
§1017.32 / §1055.4	Counterfeited inspection sticker (PA DOT)	\$500	
§1017.33 / §1055.13	Failure to appear for Scheduled Inspection	\$100	
§1017.35 / §1055.15	Failure to submit to field inspection	\$350	
§1017.36 / §1055.16	Operating vehicle while out of service (w/notice for owner)	\$1,000	
§1017.37 / §1055.16	Failure to report accident &/or have vehicle re-inspected	\$350	
§1017.38	Medallion trans.to another vehicle w/o PPA approval	\$1,000	
§1017.39 / §1055.17	Change of tag w/out PPA inspection	\$350	
§1017.63	Failure to provide lease receipts to driver	\$100	
§1025.3	Vehicle operating w/o insurance	\$500	
§1027.15	Failure to provide service w/in 30 days of certification	\$350	
§1053.22	Limousine providing service w/out advanced reservation.	\$350	
53 Pa.C.S. §5720	Exceeding maximum lease amount	\$350	
Correctable Owner Violations**			
Regulation Section	Violation	Fine Amount	Correctable Fine Amount
§1001.51	Failure to provide/update contact info including e-mail address	\$100	\$50
§1011.3	Failure to fulfill annual filing requirements	\$250	\$100
§1011.4 / §1051.4	Failure to pay assessments	\$250	\$100
§1011.11 / §1055.5	Failure to provide trip log	\$250	\$100
§1011.14	Failure to report vehicle or company out of service	\$250	\$100
§1013.1	Medallion not on vehicle	\$350	\$200
§1017.5	Advertising not in secure or authorized place	\$100	\$50
§1017.5	Dome light-none,not working,or not working in conj.w/meter	\$100	\$50
§1017.5 / §1055.4	Vehicle condition & equipment substandard	\$100	\$50
§1017.5 / §1055.4	Failure to use snow or all-weather tires between Oct. 1 and April 1	\$100	\$50
§1017.5 / §1055.4	Handgrips missing from passenger compartment	\$100	\$50
§1017.5 / §1055.4	Required postings not displayed in vehicle	\$100	\$50
§1017.5 / §1055.4	Any violation of the PENNDOT inspection code	\$350	\$200
§1017.5 / §1055.4	Operating Unsafe Vehicle	\$350	\$200
§1017.5	No protective shield or fails to meet requirements	\$350	\$200
§1017.5	Incomplete communication system	\$350	\$200
§1017.6 / §1055.5	Proof of Insurance not in vehicle	\$100	\$50
§1017.11	Markings missing or incorrect	\$100	\$50
§1017.11	Failure to report change in Dispatcher	\$350	\$200
§1017.11	Unauthorized markings or colors	\$500	\$350
§1017.12	Incorrect markings or colors	\$500	\$350
§1017.21	Meter not sealed	\$350	\$200
§1017.21	Meter inoperative	\$350	\$200
§1017.22	Fast meter	\$350	\$200
§1017.24	Meter cannot be remotely deactivated by Authority	\$350	\$200
§1017.24	Panic button-failure to have device or tampered with	\$350	\$200
§1017.24	Meter does not print	\$100	\$50
§1017.24	Electronic card readers missing or not working	\$100	\$50
§1017.26	Failure to report or repair damaged or malfunctioning meter	\$100	\$50
§1017.32 / §1055.16	Operating w/out current PPA inspection	\$500	\$350
§1017.38 / §1055.2	Operating additional vehicles w/o reporting or acquiring temp. rights	\$500	\$350
§1017.39 / §1055.17	Failure to notify PPA of tag change	\$100	\$50
§1017.62	Lease not provided to driver	\$100	\$50
§1017.62	Failure to provide lease termination notice	\$250	\$100
§1053.42	Failure to register Remote Carrier	\$100	\$50

Driver Violations			
Regulation Section	Violation	Fine Amount	
§1011.5 / §1051.5	DUI while in service	\$1,000	
§1011.10 / §1051.9	Refusal of service without good cause	\$100	
§1011.10	Failure to respond to a hail while in service and available	\$100	
§1011.12 / §1051.11	Aiding or Abetting	Assumes grade of primary offense	
§1017.24	Failure to properly activate and display meter	\$100	
§1017.24	Failure to provide printed receipt from the meter	\$100	
§1021.2	Using another's driver's certificate to log in to meter system	\$500	
§1021.2 / §1057.2	PPA Drivers Certificate Suspended or Revoked	\$500	
§1021.2 / §1057.2	PPA Driver's Certificate forged or false	\$500	
§1021.2 / §1057.2	Seek/possess multiple Drivers Certificates for a class of service	\$100	
§1021.2 / §1057.2	Unauthorized Service Provider (Hack)	\$500	
§1021.11	Gratuity insisted upon	\$100	
§1021.11	Discourage, prevent, refuse use of Credit Card	\$350	
§1021.11	Use of unauthorized Credit Card processing system	\$350	
§1021.11	Refuse service based on intended Credit Card use	\$350	
§1021.11 / §1057.10	Operating while Out Of Service by TLD Inspector	\$500	
§1021.11	Operating with out a medallion attached	\$350	
§1021.11	Multiple meters in the drivers compartment	\$100	
§1021.11 / §1057.10	Any violation of the PA MVC (Title75) (Safe Operation)	\$100	
§1021.11	Vulgar/obscene language or gestures toward public or TLD staff	\$100	
§1021.11	Driver using cell phone or bluetooth device with passenger in vehicle	\$100	
§1021.11	Failure to report or repair damaged or malfunctioning meter	\$100	
§1021.11 / §1055.15	Failure to Allow Inspection	\$500	
§1021.11 / §1057.10	Operating unsafe vehicle	\$100	
§1021.11	Failure to keep radio in operating setting	\$100	
§1021.11 / §1057.10	PPA Inspection Stickers missing or expired	\$100	
§1021.11 / §1057.10	PA DOT Inspection Stickers missing or expired	\$100	
§1021.11	Appropriate route not used	\$100	
§1021.11 / §1057.10	Failure to comply with any of the passenger rights	\$100	
§1021.12 / §1057.11	PPA Drivers Certificate Expired	\$350	
§1021.12 / §1057.11	Operating / Soliciting while outside of Rights	\$350	
§1021.14 / §1057.14	Failure to report invalidation of drivers license	\$100	
§1021.15 / §1057.15	Fail to stop or report accident	\$500	
§1021.16	Failure to assist elderly / disabled	\$100	
53 Pa.C.S. §5720	Rates charged other than tariff	\$100	
53 Pa.C.S. §5720	Overcharge fare	\$100	
53 Pa.C.S. §5720	Refuse to refund excess paid by customer	\$100	
53 Pa.C.S. §5720	Refuse to transport parcel without good cause	\$100	
§1053.23	Limousine providing service w/o advanced reservations	\$350	
Correctable Driver Violations**			
Regulation Section	Violation	Fine Amount	Correctable Fine Amount
§1017.6 / §1055.5	Failure to carry vehicle registration or insurance card	\$100	\$25
§1021.2 / §1057.2	Failure to display Drivers Certificate in proper manner	\$100	\$25
§1021.11 / §1057.10	Any violation of the PA Safety Inspection Code	\$100	\$25
§1021.11 / §1057.10	Dirty Vehicle (interior, exterior or trunk)	\$100	\$25
§1021.11 / §1057.10	Dress Code / Appearance	\$100	\$25
§1021.11 §1057.10	Failure to display required postings	\$100	\$25
§1021.11 §1057.10	Display unauthorized advertising, postings	\$100	\$25
§1021.11	Failure to have paper / ink in meter	\$100	\$25
§1021.11 / §1057.10	Wheel covers / hubcaps missing or do not match	\$100	\$25
§1021.11 / §1057.10	Vehicle Condition and Equipment substandard	\$100	\$25
§1021.11	Failure to have signed lease in the vehicle	\$100	\$25
§1021.14	Failure to report / update personal information	\$100	\$25
§1021.17 / §1057.16	Failure to evidence TLD compliant trip log	\$100	\$25

Dispatcher Violations			
Regulation Section	Violation	Fine Amount	
§1017.24	Credit card service charging over 5%	\$250	
§1019.1	Operating dispatch without rights	\$1,000	
§1019.2	Intentionally falsifying Authority filings	\$1,000	
§1019.2	Failure to remove owner/officer after felony conviction	\$1,000	
§1019.5	Failure to Allow Inspection or inspector access	\$750	
§1019.8	Geographical Redlining	\$1,000	
§1019.8	Operation: Not responding 24 hours per day	\$500	
§1019.8	Operation: Taxis not available 24 hours per day	\$500	
§1019.8	Failure to respond to panic alert 24 hours per day	\$500	
§1019.8	Dispatching to unauthorized service provider	\$750	
§1019.8	Failure to notify Authority of driver not responding or refusing call	\$250	
§1019.8	Poor service to the public or drivers	\$250	
§1019.11	Failure to disclose conflict	\$250	
§1019.13	Failure to report interruption in service	\$500	
Correctable Dispatcher Violations**			
Regulation Section	Violation	Fine Amount	Correctable Fine Amount
§1011.3	Failure to file reports or annual filing requirements not met	\$250	\$100
§1011.4	Failure to pay assessments	\$250	\$100
§1019.8	Minimum Requirements of Dispatch not maintained	\$350	\$200
§1019.8	Failure to update contact info., including e-mail address	\$250	\$100
§1019.8	Failure to respond timely to consumer complaint	\$250	\$100
§1019.8	Failure to display advertisement in citywide phone book	\$250	\$100
§1019.9	Failure to notify Authority of enrollment change	\$250	\$100
<p>*This non-binding guidance document has been produced for internal TLD Enforcement Department purposes only. It is made available externally to provide guidance to the regulated industries as to the likely penalty to be sought by TLD Prosecutory Staff through citations or before PPA hearing officers for certain regulatory violations. However, the Enforcement Department and Trial Counsel retain the ability to deviate from these penalty guidelines if they determine, in their sole discretion, that circumstances so dictate.</p>			
<p>** Correctable violations may be reduced upon inspection by the TLD, admission of liability and payment of Correctable Fine Amount within 48 hours of the violation</p>			