

January 27,2012

Dear Mr. Milstein:

Philadelphia desperately needs a reasonable system to accommodate the transportation needs of its disabled citizens. The paratransit system for wheelchair use is deplorable and dangerous; I know of too many occasions when my daughter ,who is wheelchair-bound, was forced to wait long hours for a delayed or forgotten scheduled pickup. Or had to miss a funeral or appointment because the bus was much too late. Since, I live a 3hour drive away, I cannot rescue her at these times but if I could provide her with money for emergencies so she could call a cab, it would be a tremendous load off my 69 year-old mind. Having a reasonable number of accessible cabs in a city the size and importance of Philadelphia should be a top priority for any department that cares about the safety and well-being of its less fortunate inhabitants. I urge you to increase the number of accessible cabs in the city as quickly as possible.

Sincerely,

Suzanne Emerson  
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